DIGITAL PALESTINE

Terms of Service

Version: 2.0
Effective Date: 1 November 2026
Last Updated: 1 November 2026

1. ABOUT THESE TERMS

These Terms of Service ("Terms") govern your access to and use of the Digital Palestine platform, website, applications, features, services and related functionality (collectively, the "Platform").

The Platform is operated by:

Handala CIC

Company number: 17239783
Jurisdiction of incorporation: England and Wales
Registered office: C/O Melon Accountants Ltd, 96 Wilton Road, London SW1V 1DW, UK
Legal contact: legal@handala.io
General contact: support@digitalpalestine.com

For the purposes of these Terms, "Digital Palestine", "we", "us" and "our" refer to the operator identified above.

By accessing, registering for, or using the Platform, you agree to be bound by these Terms and by the other documents expressly incorporated into them, including the Community Communication & Ethics Charter, Privacy Policy, Cookie Policy, and, where applicable, the Before You Join notice.

If you do not agree to these Terms, you should not use the Platform.

Nothing in these Terms affects any rights or protections that cannot lawfully be excluded or limited under applicable law.

2. ELIGIBILITY: 18+ ONLY

The Platform is intended exclusively for persons aged 18 years or older.

By creating or using an account, you confirm that:

- you are at least 18 years old;
- the information you provide is accurate to the extent reasonably required;
- you are legally capable of entering into these Terms; and
- you will comply with applicable law and these Terms.

Digital Palestine may use reasonable age-assurance or access-control measures where appropriate to support its adult-only design.

If we reasonably believe that an account is being used by a person under 18, we may restrict access, suspend or close the account, and take appropriate steps concerning associated information in accordance with our Privacy Policy and applicable law.

Where information must be retained for security, legal, fraud-prevention, dispute-resolution, regulatory or backup purposes, closure of an account will not necessarily result in immediate or complete deletion of all associated records.

3. ACCOUNT REGISTRATION AND SECURITY

Some Platform features may require you to create an account.

You agree to:

- provide information that is accurate and not misleading where registration information is requested;
- keep your account credentials confidential;
- take reasonable steps to protect your account;
- promptly notify us if you believe your account has been accessed without authorisation;
- cooperate reasonably with security measures designed to protect your account or the Platform; and
- use only accounts that you are authorised to use.

You may use a public pseudonym or display name where the Platform permits this. A public pseudonym does not authorise impersonation, fraud, deception or misrepresentation of another person or organisation.

You must not create or use additional accounts for the purpose of circumventing a suspension, restriction or other enforcement action.

We may temporarily restrict an account where we reasonably believe that it has been compromised or presents a material security, fraud or safety risk.

4. YOUR RESPONSIBILITY FOR YOUR USE OF THE PLATFORM

You are responsible for your use of the Platform and for material that you submit, publish, upload, transmit or otherwise make available through it ("User Content").

You must use the Platform lawfully and responsibly.

You must not use the Platform to:

- violate applicable law;
- infringe another person's rights;
- publish or facilitate offensive or unlawful conduct;
- interfere with the operation, security or integrity of the Platform;
- obtain unauthorised access to accounts, systems or data;
- distribute malware or other malicious code;
- engage in fraud or scams;
- unlawfully collect or exploit personal information;
- circumvent security or access controls;
- manipulate Platform systems or reporting mechanisms; or
- otherwise engage in conduct prohibited by these Terms or the Community Communication & Ethics Charter.

5. COMMUNITY STANDARDS AND PROHIBITED CONTENT

Digital Palestine supports lawful discussion, participation, political expression, journalism, historical inquiry, academic research and human-rights documentation.

Subject to applicable law and the Platform's policies, users may discuss:

- political opinions, topics, parties and movements;
- governments and public officials;
- states and institutions;

- political ideologies;
- armed conflicts;
- historical events;
- alleged violations of international law;
- human-rights abuses;
- humanitarian issues;
- peaceful protest and civic advocacy;
- academic and legal analysis; and
- controversial political or social issues.

Criticism of a government, state, institution, political movement, ideology or public figure is not, by itself, prohibited content.

However, certain conduct and content may be restricted where it violates these Terms, applicable laws, or creates serious safety, security or rights-related concerns.

Prohibited or potentially restricted content includes, without limitation:

5.1 Child Sexual Exploitation

Any content involving child sexual exploitation, child sexual abuse material, grooming, sexualisation of minors, or facilitation of sexual exploitation of children is prohibited.

5.2 Credible Threats and Unlawful Incitement

Content that constitutes a credible threat of serious violence or unlawfully encourages, directs or facilitates violence may be removed or otherwise restricted.

Discussion, reporting, historical analysis or documentation of violence does not automatically constitute incitement.

5.3 Terrorism and Violent Extremism

Digital Palestine does not independently designate individuals or organisations as terrorist or extremist entities merely because they are mentioned, discussed, quoted, depicted or analysed on the Platform.

Reference to an organisation, person, symbol, political movement or armed actor is not, by itself, a violation of these Terms.

Lawful journalism, historical research, academic discussion, political analysis and human-rights documentation may include references to organisations or individuals associated with conflict or terrorism and will not automatically be treated as prohibited.

However, content may be restricted where, taking account of its context and purpose, it unlawfully:

- encourages or promotes terrorism or serious violence;
- recruits persons to participate in terrorist or violent activity;
- provides instructions for carrying out serious violence or terrorist acts;
- facilitates terrorist activity;
- provides prohibited material support;
- intentionally glorifies serious violence in circumstances where such conduct is unlawful; or
- otherwise violates applicable legal restrictions.

In sensitive terrorism or conflict-related cases, Digital Palestine may take context, intent, purpose, newsworthiness, public-interest value and the distinction between discussion and facilitation into account.

Where appropriate, sensitive cases may receive additional human review.

5.4 Sexual Exploitation, Intimate Material and Sextortion

The Platform prohibits the publication or distribution of intimate sexual material, sexual extortion, exploitation, coercive sexual content and related abuse.

5.5 Harassment and Abuse

The Platform does not permit serious, targeted harassment, credible threats, sustained abusive conduct, coordinated intimidation or campaigns designed to cause serious harm to an individual.

Strong disagreement, criticism, political debate and robust discussion are not automatically harassment.

5.6 Hate Speech

Content that attacks, dehumanises or advocates serious harm against persons or groups on the basis of protected characteristics may be restricted.

This does not prohibit legitimate criticism of governments, states, institutions, political movements, religions, ideologies, policies or public figures merely because such criticism is controversial or offensive.

5.7 Privacy, Doxxing and Personal Information

You must not publish another person's private or highly sensitive personal information without a lawful basis or appropriate authorisation, particularly where disclosure creates a meaningful risk of harassment, exploitation, stalking, fraud or physical harm.

This includes, where applicable:

- private addresses;
- personal telephone numbers;
- private email addresses;
- financial information;
- authentication credentials;
- precise location information; and
- private correspondence.

5.8 Fraud, Scams and Deception

You must not use the Platform to conduct fraud, scams, identity theft, deceptive financial schemes or other unlawful forms of deception.

5.9 Illegal Goods and Services

You must not use the Platform to facilitate transactions involving illegal goods or services.

5.10 Spam and Platform Manipulation

You must not:

- send unsolicited bulk communications;
- create or operate deceptive networks of accounts;
- artificially manipulate engagement;
- coordinate fraudulent reporting campaigns;
- abuse ranking, recommendation or other Platform systems; or
- use automated means to interfere with Platform functionality except where expressly authorised.

5.11 Impersonation

You must not falsely represent yourself as another individual, organisation or public authority in a manner likely to deceive or cause material harm.

Parody, satire, commentary, fan accounts and clearly identified pseudonymous activity may be permitted where they do not amount to deceptive impersonation or fraud.

5.12 Intellectual Property Infringement

You must not knowingly upload or distribute material that infringes another person's copyright, trademark or other intellectual-property rights.

6. POLITICAL EXPRESSION, JOURNALISM AND HUMAN-RIGHTS DOCUMENTATION

Digital Palestine is intended to facilitate meaningful civic, political, historical and human-rights communication.

Accordingly, lawful content concerning political actors, governments, public officials, armed conflicts, international organisations, political movements or alleged violations of law is not prohibited merely because it is controversial, critical, politically sensitive or likely to generate disagreement.

Context matters.

The same words, image, symbol or reference may have different meanings depending on whether they are used for:

- reporting;
- academic research;
- historical analysis;
- legal analysis;
- human-rights documentation;
- political advocacy;
- criticism;
- quotation;
- satire; or
- encouragement of unlawful conduct.

Digital Palestine may therefore consider the context and apparent purpose of content when applying these Terms.

7. DEFAMATION AND ALLEGATIONS CONCERNING OTHERS

Users are responsible for statements and allegations they publish about identifiable individuals or organisations.

You should take reasonable care to distinguish:

- verified facts;
- allegations;
- opinions;
- commentary;
- political criticism;
- academic analysis; and
- reporting of claims made by others.

The Platform does not prohibit lawful opinion, fair political debate, academic discussion or good-faith reporting merely because a person or organisation disputes the content.

However, content may be restricted where we reasonably consider that it may be unlawful under applicable defamation or other law, particularly where a complaint identifies a specific legal or factual basis for the complaint.

We may maintain a process for receiving complaints concerning allegedly defamatory content and may request relevant information from complainants and users before making a decision.

Nothing in these Terms determines whether any particular statement is legally defamatory unless it is clearly defined as such by the applicable laws of the territory where the statement is made.

8. GRAPHIC, DISTURBING AND CONFLICT-RELATED MATERIAL

The Platform may contain material relating to armed conflict, human-rights violations, disasters, violence or other distressing events.

Documentary, journalistic, historical, academic or human-rights material may be permitted where it has legitimate public-interest, educational or informative value.

We may apply:

- age or access restrictions consistent with the adult-only nature of the Platform;
- reduced distribution;
- removal from particular features; or
- other proportionate measures

where material is excessively graphic, gratuitous, exploitative, unlawfully threatening or otherwise inconsistent with these Terms.

The existence of disturbing content on the Platform should not be interpreted as an endorsement of the conduct depicted.

9. MISINFORMATION, DEEPFAKES AND SYNTHETIC MEDIA

The Platform does not prohibit opinions, satire, political disagreement, academic debate or good-faith mistakes merely because they are disputed.

However, we may restrict content where there are reasonable grounds to believe that it involves deliberate deception or materially harmful manipulation, particularly where synthetic or manipulated media is presented deceptively as authentic and is likely to cause significant harm.

Synthetic or AI-generated content is not automatically prohibited.

Where appropriate, Digital Palestine may use reduced distribution or other proportionate measures rather than immediate removal.

10. FAMILY TREE AND INFORMATION ABOUT OTHER PERSONS

Where the Platform provides a Family Tree or similar feature, users must exercise particular care when entering information about relatives or other persons.

You must not use the feature to publish unnecessary sensitive personal information about:

- persons who are not Platform users;
- living relatives;
- children or persons under 18 unless you are their parent or guardian;
- persons who have not consented to disclosure where consent or another lawful basis is required; or
- persons whose privacy or safety could reasonably be placed at risk.

Digital Palestine may restrict particular Family Tree functions where necessary for privacy, safeguarding, security or legal compliance.

You remain responsible for ensuring that information you submit about other people is lawful and appropriate.

11. USER CONTENT: OWNERSHIP AND LICENCE

You retain ownership of User Content to the extent that you own the applicable rights.

By submitting User Content to the Platform, you grant Digital Palestine a non-exclusive, worldwide, royalty-free licence to host, store, reproduce, format, transmit, display, distribute and technically process that content to the extent reasonably necessary to:

- operate and provide the Platform;
- make content available through the features selected by you;
- maintain and secure the Platform;
- moderate content in accordance with these Terms;
- prevent fraud and abuse;
- create backups;
- comply with legal obligations; and
- maintain and improve Platform functionality.

This licence does not transfer ownership of your User Content to Digital Palestine.

The licence will continue only for as long as reasonably necessary for the purposes described above, including where content has already been lawfully published, where retention is required for legal or security purposes, or where technically necessary for backups and system integrity.

You represent that you have the rights, permissions or other lawful authority necessary to submit the User Content and grant the licence described above.

12. PUBLIC CONTENT AND THIRD-PARTY COPIES

You should assume that content you publish publicly may be:

- viewed by others;
- copied;
- quoted;
- downloaded where functionality permits;
- screenshotted;
- redistributed;
- archived; or
- reproduced outside the Platform.

Removing content from Digital Palestine does not guarantee that copies made by other users or third parties will disappear from the internet or from external systems.

Digital Palestine cannot control independent third-party copies of publicly available material.

13. CONTENT PRESERVATION AND LEGAL HOLDS

We may preserve content, account information or related records where reasonably necessary for:

- legal proceedings;

- complaints or disputes;
- fraud investigations;
- security incidents;
- safeguarding;
- enforcement of these Terms;
- compliance with applicable law; or
- valid requests from competent authorities.

Where legally permitted and necessary, we may take steps to limit access to preserved material while an investigation or legal process is ongoing.

14. REPORTING CONTENT

Users and other persons may report content or conduct that they believe violates these Terms or applicable law.

A report is an allegation and does not, by itself, establish that a violation has occurred.

Digital Palestine may consider:

- the content itself;
- the surrounding context;
- the applicable policy;
- available evidence;
- the identity or role of relevant persons where lawfully relevant;
- the seriousness of the alleged conduct; and
- applicable legal obligations.

Mass reporting does not automatically result in removal.

We may take action against coordinated, fraudulent or bad-faith abuse of reporting systems.

15. MODERATION AND ENFORCEMENT

We may moderate User Content and accounts where reasonably necessary to:

- enforce these Terms or the Community Communication & Ethics Charter;
- comply with applicable laws;
- protect users or other people;
- protect the Platform's security and integrity;
- address fraud, abuse or manipulation;
- respond to valid legal requirements; or
- address serious risks to safety.

Depending on the circumstances, enforcement measures may include:

- an educational notice or warning;
- reduced distribution;
- restrictions on features;
- removal of content;
- temporary suspension;
- longer-term restriction; or

- termination of an account.

We will seek to apply proportionate measures where reasonably practicable.

However, immediate action may be taken where there is a serious safety risk, credible threat, child exploitation concern, serious unlawful conduct, material account compromise, repeated or egregious violation, or legal obligation requiring prompt action.

Moderation decisions will not be based solely on a political viewpoint or on the number of reports received.

16. APPEALS

Where an enforcement decision is eligible for appeal, Digital Palestine will provide a reasonable mechanism for the affected user to request review.

An appeal should, where possible, identify:

- the decision being challenged;
- why the user believes the decision was incorrect; and
- any relevant context or information.

An appeal does not guarantee restoration of content or an account.

17. COPYRIGHT COMPLAINTS

If you believe that content available through the Platform infringes your copyright or other intellectual-property rights, you may contact us using the designated legal or intellectual-property contact details published by Digital Palestine.

A complaint should provide sufficient information to allow us to understand:

- the protected work or right concerned;
- the allegedly infringing material;
- where it appears on the Platform;
- the basis of the complaint; and
- appropriate contact information for the complainant.

We may remove, restrict or otherwise address allegedly infringing material where required or appropriate under applicable law.

We may also take proportionate action against accounts that repeatedly engage in serious intellectual-property infringement.

18. GOVERNMENT AND LAW-ENFORCEMENT REQUESTS

Digital Palestine may receive requests from courts, regulators, law-enforcement agencies or other competent authorities.

Where a request is legally binding and valid under applicable law, we will comply with it.

Where reasonably practicable, we may assess:

- the authority issuing the request;
- its legal basis;
- its scope;
- whether it is sufficiently specific; and
- whether disclosure is legally required or permitted.

We will seek to disclose only information that is required or lawfully permitted and reasonably proportionate to the request.

Where legally permitted, we may notify an affected user before disclosure unless we are prohibited from doing so by law.

We may respond differently to emergency requests where applicable law permits or requires urgent action.

19. PRIVACY AND DATA PROTECTION

Our processing of personal data is governed by the Privacy Policy.

Our use of cookies and similar technologies is governed by the Cookie Policy.

The Platform does not represent that all data processing is based on consent. Different lawful bases may apply depending on the nature and purpose of processing.

You should review the Privacy Policy before using the Platform.

20. SECURITY

We use appropriate technical and organisational measures designed to protect the Platform and information processed through it.

However, no online service can be guaranteed to be completely secure.

You are responsible for taking reasonable precautions to protect your account, devices and credentials.

If you become aware of a suspected security vulnerability or unauthorised access affecting the Platform, please notify us promptly through the designated security contact.

21. THIRD-PARTY SERVICES AND LINKS

The Platform may contain links to or integrations with third-party websites, applications, payment providers, hosting services, analytics providers, communication tools or other services.

Third-party services are governed by their own terms and privacy policies.

Digital Palestine does not control third-party services and is not responsible for their independent operation, content or practices except to the extent required by applicable law.

The presence of a link does not necessarily constitute endorsement.

Information concerning relevant third-party technologies used by the Platform may also be described in the Privacy Policy and Cookie Policy.

22. DIGITAL PALESTINE'S INTELLECTUAL PROPERTY

Except for User Content and third-party material, Digital Palestine and/or its licensors retain rights in the Platform, including, where applicable:

- software;
- code;
- design;
- layout;
- graphics;
- logos;
- trademarks;

- service names;
- databases;
- editorial material; and
- other proprietary elements.

Subject to these Terms, we grant you a limited, non-exclusive, non-transferable right to access and use the Platform for its intended purposes.

You must not reproduce, modify, distribute, sell, license or commercially exploit Digital Palestine's proprietary material without authorisation, except where applicable law expressly permits such use.

Nothing in these Terms grants you ownership of Digital Palestine's trademarks or branding.

23. ACCEPTABLE TECHNICAL USE

Unless expressly permitted by us or by applicable law, you must not:

- interfere with Platform infrastructure;
- bypass technical access controls;
- access accounts or systems without authorisation;
- introduce malware or harmful code;
- attempt to compromise security;
- scrape or systematically extract Platform data using automated means;
- reverse engineer the Platform except to the extent such restriction is prohibited by applicable law;
- overload or disrupt Platform infrastructure; or
- use automated activity to manipulate Platform functions.

Nothing in this section prevents lawful security research or other activity that applicable law protects from contractual restriction.

24. SERVICE AVAILABILITY AND CHANGES

We will seek to maintain the Platform with reasonable care, but we do not guarantee that it will always be:

- uninterrupted;
- available in every location;
- error-free;
- compatible with every device; or
- free from security incidents.

The Platform may be modified, updated, suspended or discontinued in whole or in part.

We may add, remove or change features where reasonably necessary to operate, improve, secure or develop the Platform.

Where a change is materially adverse to users and notice is reasonably practicable, we will seek to provide appropriate notice.

25. SUSPENSION AND TERMINATION

You may stop using the Platform at any time.

We may suspend or terminate your account where reasonably necessary because of:

- a serious or repeated violation of these Terms;

- serious unlawful conduct;
- a credible safety risk;
- child-safeguarding concerns;
- material fraud or deception;
- account compromise;
- significant security risks;
- abuse of the Platform or reporting systems;
- legal requirements; or
- circumstances making continued provision of the account unreasonable or unlawful.

Where appropriate, we will use proportionate measures and provide an opportunity for review or appeal.

In serious cases, action may be taken immediately.

Following termination, provisions concerning intellectual property, User Content already lawfully published, legal preservation, security, accrued obligations and other provisions which by their nature should continue will remain effective to the extent necessary.

26. DISCLAIMER

To the fullest extent permitted by applicable law, the Platform is provided on an "as available" and "as is" basis.

We do not guarantee that:

- all information on the Platform is accurate or complete;
- User Content is verified;
- the Platform will satisfy every user's particular requirements;
- the Platform will always be available; or
- the Platform will be completely secure or free of errors.

User Content is generally created by users and does not necessarily represent the views, findings or endorsement of Digital Palestine.

Nothing in this section limits rights or remedies that cannot lawfully be excluded.

27. LIMITATION OF LIABILITY

To the fullest extent permitted by applicable law, Digital Palestine will not be liable for losses that cannot reasonably be attributed to its breach of these Terms or for losses that applicable law permits us to exclude.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited, including, where applicable, liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or other mandatory statutory liability.

Nothing in these Terms limits any mandatory consumer or statutory rights available to you.

Where liability may lawfully be limited, any limitation will be interpreted and applied only to the extent permitted by applicable law.

28. YOUR INDEMNITY

To the extent permitted by applicable law, you agree to compensate Digital Palestine for reasonable losses, liabilities, costs or expenses arising directly from:

- your material breach of these Terms;

- your unlawful use of the Platform;
- User Content that you knowingly submit in violation of applicable law; or
- your infringement of a third party's intellectual-property or other legally protected rights.

This section does not require you to compensate Digital Palestine for losses caused by Digital Palestine's own unlawful conduct or for matters that cannot lawfully be allocated to you.

29. GOVERNING LAW AND JURISDICTION

These Terms are governed by the laws of England and Wales, subject to any mandatory provisions of law that apply to you and cannot lawfully be excluded by agreement.

Subject to those mandatory rights, disputes concerning these Terms may be brought before the courts of England and Wales.

Nothing in this section prevents a user from relying on mandatory consumer protections, statutory rights or jurisdictional protections available under applicable law.

30. CHANGES TO THESE TERMS

We may update these Terms from time to time.

For material changes, we will seek to provide reasonable notice where practicable, including by publishing the updated Terms and, where appropriate, using an in-platform notice or other reasonable communication method.

Minor administrative, typographical, security or operational changes may become effective when published.

The updated version will identify its effective date.

Where continued use after the effective date constitutes acceptance under applicable law, continued use of the Platform may constitute acceptance of the revised Terms.

If you do not agree to material revised Terms, you should stop using the Platform.

31. DOCUMENT HIERARCHY

The following documents form part of the Platform's governance framework:

- these Terms of Service;
- the Community Communication & Ethics Charter;
- the Privacy Policy;
- the Cookie Policy; and
- the Before You Join notice, where applicable.

If there is a conflict between these documents, these Terms will generally govern contractual matters, unless a particular subject is expressly governed by another document or mandatory law requires otherwise.

The Privacy Policy governs personal-data processing, and the Cookie Policy governs cookies and similar technologies.

The Community Communication & Ethics Charter governs community standards and communication principles.

Mandatory legal rights and obligations prevail over any conflicting contractual provision.

32. SEVERABILITY

If any provision of these Terms is found to be unlawful, invalid or unenforceable, that provision will be interpreted or modified to the minimum extent necessary to make it lawful and enforceable, where permitted.

If that is not possible, the affected provision will be severed.

The remaining provisions will continue in effect.

33. NO WAIVER

A failure or delay by Digital Palestine in exercising a right or remedy under these Terms does not constitute a waiver of that right or remedy.

A waiver will be effective only where expressly given and, where required, in writing.

34. ASSIGNMENT

You may not transfer your rights or obligations under these Terms to another person without our prior written consent, except where applicable law permits otherwise.

Digital Palestine may transfer or assign its rights and obligations where reasonably necessary in connection with a corporate reorganisation, restructuring, merger, transfer of the Platform or similar transaction, provided that applicable legal requirements are satisfied.

35. ENTIRE AGREEMENT

These Terms, together with the documents expressly incorporated into them, constitute the agreement between you and Digital Palestine concerning your use of the Platform, subject to any additional terms expressly applicable to particular features or services.

They replace previous versions of the contractual terms governing the same subject matter, except to the extent that accrued rights or obligations must continue.

36. CONTACT US

For questions concerning these Terms, legal complaints, intellectual-property matters, security concerns or other legal issues, please contact:

Legal contact: legal@handala.io
General contact: support@digitalpalestine.com

Operator: Handala CIC
Registered office: C/O Melon Accountants Ltd, 96 Wilton Road, London SW1V 1DW, UK
Company number: 17239783

Jurisdiction: England and Wales

37. ACCEPTANCE

By creating an account or using the Platform, you acknowledge that:

- you are at least 18 years old;
- you have read and understood these Terms;
- you agree to comply with these Terms and the Community Communication & Ethics Charter;
- you understand that the Privacy Policy and Cookie Policy govern their respective subjects; and

- you understand that publicly shared content may be copied or redistributed by others.

If you do not agree, you should not use the Platform.

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