DIGITAL PALESTINE

Before You Join

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Please read this before creating an account.

Digital Palestine is an online platform designed for adults to communicate, share information, discuss public affairs, participate in lawful civic and political dialogue, exchange knowledge, and document Palestinian history, culture and human-rights issues.

Before creating an account, please understand the following important points.

1. DIGITAL PALESTINE IS AN 18+ PLATFORM

Digital Palestine is exclusively for persons aged 18 years or older.

You must be at least 18 years old to create or use an account.

By creating an account, you confirm that you meet this minimum-age requirement.

Digital Palestine does not intentionally provide accounts or services to persons under 18 and may use reasonable age-assurance or access-control measures to help enforce this requirement.

If Digital Palestine has reasonable grounds to believe that an account is operated by a person under 18, the account may be restricted, suspended or terminated in accordance with applicable policies and law.

2. THINK CAREFULLY BEFORE YOU SHARE

Digital Palestine is an online platform. Information that you publish may potentially be:

- viewed by other users;
- copied;
- downloaded;
- quoted;
- screenshotted;
- redistributed;
- archived; or
- shared outside Digital Palestine.

Removing content from Digital Palestine does not guarantee that copies independently created or distributed by other persons will also be removed.

You should therefore consider carefully whether information is appropriate for public or wider circulation before posting it.

3. PROTECT YOUR OWN PRIVACY

You should avoid sharing personal information that could unnecessarily expose you to privacy, security or safety risks.

Depending on the circumstances, this may include:

- your home address;

- private telephone number;
- private email address;
- precise location information;
- identity documents;
- financial information;
- account credentials;
- private correspondence; or
- information that could facilitate stalking, harassment or physical targeting.

You should exercise particular caution when publishing information about family members, relatives, colleagues or other individuals.

4. RESPECT OTHER PEOPLE'S PRIVACY

Do not assume that information available to you is automatically appropriate to publish about someone else.

You should not publish another person's private or sensitive information without an appropriate lawful basis or legitimate justification.

Digital Palestine may restrict or remove information where its publication creates a significant privacy, security or safety risk.

5. POLITICAL, HISTORICAL AND HUMAN-RIGHTS DISCUSSION

Digital Palestine is intended to support lawful discussion of matters of public importance.

Subject to applicable law and the platform's policies, users may:

- discuss political issues;
- criticise governments and public officials;
- discuss political parties and movements;
- discuss political ideologies;
- discuss armed conflicts;
- report events;
- document human-rights concerns;
- discuss alleged violations of international law;
- engage in academic and historical research;
- participate in peaceful civic advocacy; and
- express opinions about controversial or sensitive subjects.

Political disagreement, criticism or controversial opinion does not, by itself, constitute a violation of Digital Palestine's policies.

6. LAWFUL EXPRESSION HAS LIMITS

Freedom of expression does not mean that every form of conduct is permitted on the platform.

Digital Palestine does not permit, where prohibited by applicable law or platform policy:

- credible threats of serious harm;
- unlawful incitement to violence;
- recruitment for terrorist activity;
- prohibited material or practical support for terrorist activity;

- instructions facilitating serious violence or criminal conduct;
- child sexual exploitation;
- serious, targeted harassment;
- doxxing intended to cause harm;
- fraud or scams;
- serious privacy violations;
- unlawful exploitation; or
- other prohibited unlawful conduct.

The platform seeks to distinguish legitimate discussion and documentation from conduct that independently constitutes prohibited activity.

7. CONTEXT MATTERS

Digital Palestine recognises that sensitive subjects may be discussed for legitimate purposes.

The mere mention, quotation, depiction or discussion of a person, organisation, symbol, political movement, armed actor or historical event does not automatically mean that the user endorses it or supports unlawful conduct.

For example, journalism, academic research, historical analysis and human-rights documentation may legitimately refer to controversial organisations, political actors or armed conflicts.

Where appropriate, Digital Palestine will consider the context, purpose, substance and apparent function of the content when applying its policies.

8. TERRORISM AND PROSCRIBED ORGANISATIONS

Digital Palestine does not independently designate individuals or organisations as terrorist organisations.

Where applicable law imposes restrictions concerning a person or organisation, Digital Palestine will consider relevant legal requirements and applicable official designations.

Lawful journalism, research, historical discussion and documentation are not automatically prohibited merely because they concern a proscribed organisation or terrorism-related subject.

However, content may be restricted or removed where it constitutes prohibited conduct, including unlawful:

- encouragement or incitement of terrorist violence;
- recruitment;
- operational facilitation;
- instructions;
- material or practical support; or
- promotion or glorification of terrorist violence where prohibited by applicable law.

9. YOUR CONTENT IS YOUR RESPONSIBILITY

You are responsible for the content you choose to publish.

Before posting, consider whether:

- you have the right to share the material;
- it contains another person's private information;
- it could reasonably create a serious safety risk;
- it makes allegations about an identifiable person;

- it could be misunderstood outside its original context; or
- it may violate applicable law or Digital Palestine's policies.

Digital Palestine does not automatically endorse, verify or adopt statements made by users. However, Digital Palestine reserves the right to review and remove content that it considers offensive or that breaches its policies.

10. CONTENT MAY BE MODERATED

Digital Palestine may review content or accounts where reasonably necessary to:

- enforce its policies;
- protect users;
- address abuse or fraud;
- maintain platform security;
- respond to valid legal requirements; or
- protect the integrity of the service.

Moderation may involve automated systems, human review, or both.

Depending on the circumstances, Digital Palestine may:

- provide a warning;
- restrict visibility;
- reduce distribution;
- remove content;
- restrict an account;
- suspend an account; or
- terminate an account.

Not every report will result in removal.

11. REPORTING AND APPEALS

If you believe that content or an account violates Digital Palestine's policies, you may report it through the available reporting mechanism.

A report is an allegation and does not, by itself, establish that a violation has occurred.

Digital Palestine may review the available information and take proportionate action where appropriate.

Where an appeal is available, an affected user may request a review of an eligible moderation decision in accordance with the applicable appeals process.

Digital Palestine may take immediate action in serious cases where delay could create a significant safety, security or legal risk.

12. DO NOT ABUSE REPORTING SYSTEMS

Reporting tools are intended to protect the community.

They must not be used to:

- coordinate harassment;
- target another user because of their political views;
- suppress lawful criticism;

- conduct mass-reporting campaigns;
- retaliate against another user; or
- manipulate moderation systems.

Digital Palestine may take action against users who deliberately abuse reporting mechanisms.

13. KEEP YOUR ACCOUNT SECURE

You are responsible for taking reasonable steps to protect your account.

Do not share your password or authentication credentials with others.

If you believe that someone has accessed your account without permission, notify Digital Palestine through the appropriate security or support channel as soon as reasonably possible.

Digital Palestine may temporarily restrict an account where necessary to protect the account, its owner, other users or the platform.

14. PRIVACY AND PERSONAL INFORMATION

Digital Palestine processes personal information in accordance with its Privacy Policy and applicable data-protection law.

The Privacy Policy explains:

- what information Digital Palestine collects;
- why it is collected and used;
- the applicable legal bases;
- how information may be shared;
- how long information may be retained;
- international transfers, where applicable;
- your privacy rights; and
- how to contact Digital Palestine about privacy matters.

Digital Palestine does not promise that personal information will never be disclosed.

Information may be disclosed where required or permitted by applicable law, including in response to valid legal processes or where necessary to address serious safety or security concerns.

15. NO ONLINE PLATFORM CAN GUARANTEE ABSOLUTE SAFETY

Digital Palestine will take reasonable and proportionate measures to protect users and maintain the security and integrity of the platform.

However, no online service can guarantee absolute security or prevent every user from acting unlawfully or abusively.

You should use your own judgement when deciding what information to share and whom to communicate with.

16. THIRD-PARTY SERVICES

Digital Palestine may use third-party services to support functions such as hosting, security, analytics, communications, content delivery or other technical operations.

Third-party services may be subject to their own terms and privacy policies.

Further information about third-party processing is provided in the Privacy Policy and, where applicable, the Cookie Policy.

17. IMPORTANT DOCUMENTS

Before creating an account, you should read the following documents which are publicly available on our app and/or website:

- Terms of Service
- Community Communication & Ethics Charter
- Privacy Policy
- Cookie Policy
- Child Protection Policy
- Moderation Policy

These documents form part of the Digital Palestine governance framework and should be read together.

18. BY CREATING AN ACCOUNT

By selecting the registration or acceptance option, you confirm that:

- you are 18 years of age or older;
- the information you provide is accurate to the extent required;
- you have read and understood these important pre-registration notices;
- you agree to the Digital Palestine Terms of Service; and
- you agree to comply with the Community Communication & Ethics Charter and other applicable policies.

If you do not agree to these requirements, you should not create or use an account.

19. CONTACT

For questions concerning registration, safety, legal matters or platform policies:

General Contact: support@digitalpalestine.com
Legal / Policy Contact: legal@handala.io
Legal Entity: Handala CIC

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